



MEMA Financial Services Group, Inc. Channel Partner Portal Information

The channel partner portal information below was provided by the members of various credit discussion groups of MEMA Financial Services Group, Inc. (MFSG). Please understand the data and opinions provided below are not that of MFSG but of their members, so please use this for informational purposes only.

Channel Partner: **Mack Trucks Inc.**

Portal Name: VIPER

Portal URL: <https://secureus.macktrucks.com/siteminderagent/forms/secureus-mack.fcc?TYPE=33554433&REALMOID=06-57642850-77d7-1007-a372-83e4abad0cb3&GUID=&SMAUTHREASON=0&METHOD=GET&SMAGENTNAME=secureus.macktrucks.com&TARGET=-SM-http%3a%2f%2fsecureus%2emacktrucks%2ecom%2finvoices%2fMasterFS%2evvi>

Customer Contact for Portal:

- 336-393-4100

Portal Benefits:

- Look up status of invoices, remittance info and deduction support
- Can pull payment details into Excel 2 days before funds are received
- Copies of debits are attached as .pdf files
- Can pull all invoices that are due for payment

Portal Drawbacks:

- Can only look things up by line set and chassis number
- Can't copy and paste multiple invoices
- Debit memos not in system
- Unlike Volvo's portal, you can only check one invoice at a time rather than pulling a list

Tips / Tricks:

- 5 digit line set then space then 5 digit chassis number
- One log-in to see all supplier codes