



MEMA Financial Services Group, Inc. Channel Partner Portal Information

The channel partner portal information below was provided by the members of various credit discussion groups of MEMA Financial Services Group, Inc. (MFSG). Please understand the data and opinions provided below are not that of MFSG but of their members, so please use this for informational purposes only.

Channel Partner: **Amazon.com**

Portal Name: Vendor Central

Portal URL: <https://vendorcentral.amazon.com/gp/vendor/sign-in?ie=UTF8®istrationId=AD060MEDW3BWD>

Customer Contact for Portal:

- Yvonne Thompson-Wynn
- 425-806-5139
- yvonne@rpsmarketing.net

Portal Benefits:

- Only way to communicate with customer
- See invoice status, payment schedule, debit memo lookup, invoice corrections and dispute resolution.
- Remits easily accessible
- Short paid invoices easy to decipher
- Co-op easy to access

Portal Drawbacks:

- Tickets are closed without being worked
- No contact phone numbers on portal
- Case entries often go unanswered
- Pricing details need special access

Tips / Tricks:

- MUST use Firefox, not Internet Explorer
- Check the portal often, they only give you 3 days to respond to a post from them
- Must check the portal at least once a month for checks for \$0